



The Department of Human Services offers short-term support services for Southfield residents who may be experiencing hardship.

The program is a “hand-up” and not a “hand-out,” as it provides temporary emergency resources and assistance while helping residents develop strategies to successfully resolve their hardships.

Our goal is to help residents overcome personal hurdles to achieve a satisfying and productive quality of life.

### Southfield Human Services Staff

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City of Southfield Human Services  
26080 Berg Road  
Southfield, MI 48033



# City of Southfield Department of HUMAN SERVICES



Empowering people to overcome obstacles to achieve a satisfying way of life

**26080 Berg Road**

(Two blocks East of Telegraph)

Southfield, MI 48033

Main line: (248) 796-4540/ Fax: (248) 796-4545

[www.cityofsouthfield.com](http://www.cityofsouthfield.com)

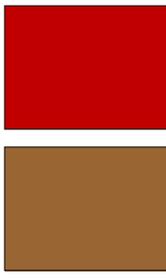


## Description of Services

### Senior and physically challenged services

Southfield Human Services (SHS) promotes advocacy and awareness of quality-of-life issues that affect seniors and the physically challenged. Some of the agency's primary services include:

- ◆ No cost individual and family counseling on issues affecting older adults.
- ◆ Crisis Intervention for residents.
- ◆ Telephone reassurance program for homebound older adults and physically challenged.
- ◆ Support groups that focus on a wide variety of topics including chronic illness.
- ◆ Wellness programs geared for the needs of older adults.
- ◆ Consultations, information, assessments, and referral service for senior needs and concerns.
- ◆ Caregiver support groups and resource assistance provided.
- ◆ Working with City of Southfield departments to provide crisis intervention.



### Outreach services

SHS utilizes numerous community partnerships and outreach services to give a helping hand to those who experience hardship. These include:

- ◆ Providing consultations/referrals that direct families to resources based on identified needs (i.e.—clothing, food, utility, housing, etc).
- ◆ Hardship assistance for qualified residents in partnership with organizations such as: Northwest Unitarian Universalist Church, Emmanuel Lutheran Church/Southfield-Lathrup CROP Walk, Southfield Community Foundation, Salvation Army, Oakland Livingston Human Service Agency (OLHSA).
- ◆ The only Southfield-based provider of The Heat and Warmth Fund (THAW), helping families facing an emergency energy crisis.
- ◆ Employing partnerships with Focus Hope and Southfield Goodfellows (respectively) to provide monthly food boxes to seniors and ensure that no child is left behind at Christmas.
- ◆ Instituting the “Adopt-A-Family,” program that allows area businesses, faith-based organizations and residents to contribute non-perishable food to families during Thanksgiving and Christmas.



### General programs

SHS also provides programs or facilitates program assistance for a broad range of community-related, quality-of-life items such as:

- ◆ Pro bono legal consultations provided in partnership with Legal Aid and Defender Association, on various issues including landlord/tenant disputes, divorce, wills, traffic violations, family, and domestic concerns.
- ◆ Free homebuyer, legal expungements, financial literacy, and Grandparents-Raising-Grandchildren educational programs with community agencies including Community Housing Network, Lighthouse of Oakland County, and OLHSA.
- ◆ Monthly informational and benefit counseling and special funding programs for area veterans in conjunction with the Southfield Veterans Commission.
- ◆ Minor vehicle repair and employment solutions through a partnership with Tone Up For Tune Ups.
- ◆ On-site mobile caseworker services that assist residents in enrolling for State of Michigan services.
- ◆ Information sharing and community advocacy as the principal Liaison connection between Commission On Senior Adults (COSA) and the Southfield City Council.